

PU - 20201230

January 4, 2021

Monadnock Limited Lifetime Warranty Update

Important Update: Effective immediately, the following changes have been made to the Monadnock Limited Lifetime Warranty for baton products. Below is an overview of changes that have been made:

- Implementation of a nominal handling fee of \$20.00 for all warranty returns
- Warranty does not apply to any Monadnock Batons that have been discontinued
- In the event that a damaged Baton is not covered under the Limited Warranty, repair services may be offered, and will include a \$20.00 handling fee at a minimum.

All other terms of the Monadnock Limited Lifetime Warranty remain in effect. If a Monadnock baton proves to be defective in materials or workmanship, at the sole discretion of Defense Technology, the Baton will be repaired or replaced for a nominal handling fee of \$20.00. The warranty does not apply to batons that have been discontinued, or otherwise subjected to misuse, abuse, or abnormal wear-and-tear.

If the Monadnock baton, after evaluation, proves to be defective in materials or workmanship within 12 months from date of purchase, the \$20.00 handling fee can be waived at the discretion of Defense Technology. Please visit the Defense Technology website for the full warranty language.

<https://www.defense-technology.com/wp-content/uploads/2020/12/2020-WARRANTY-Monadnock-Batonsv2.pdf>

For any warranty issue, please contact Customer Service for a prompt resolution to your concern at customer care.international@safariland.zohodesk.com.