



New Website Login Instructions

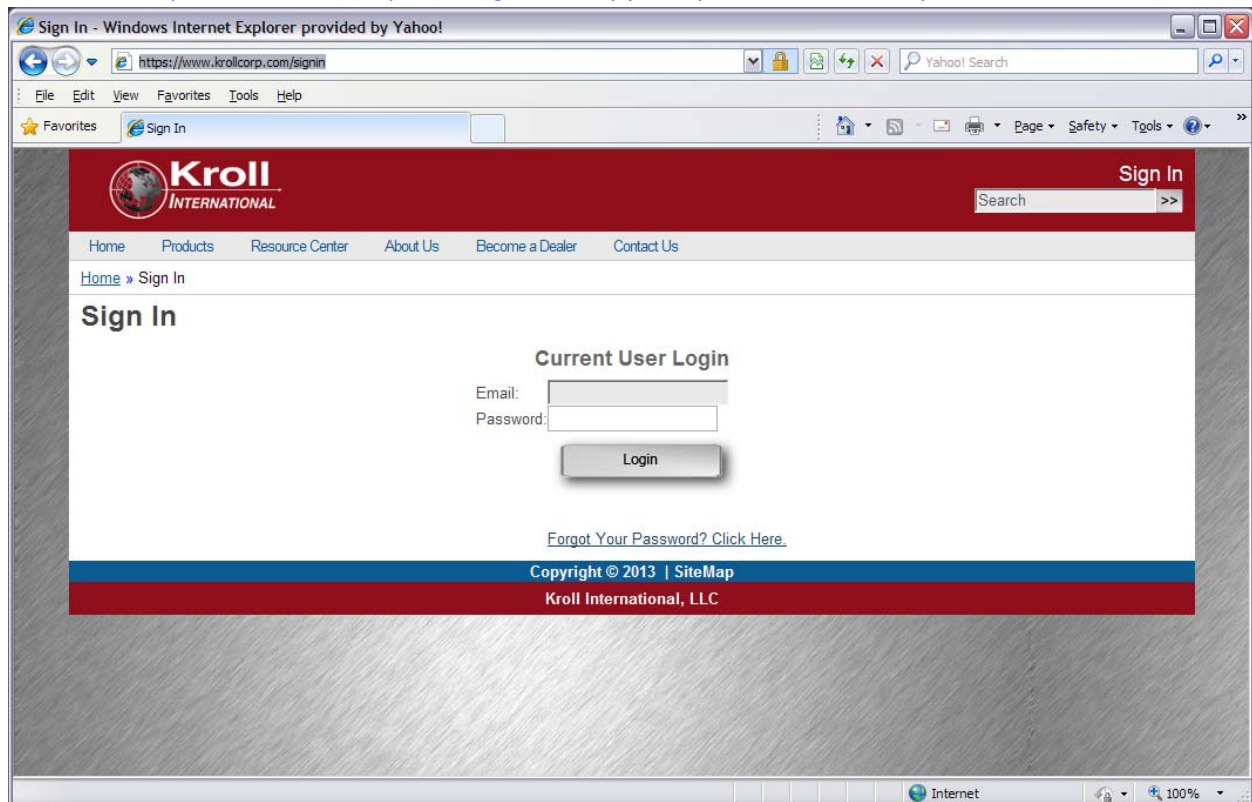
Welcome to the new and improved Kroll International website. After gathering feedback from our most valuable partners, our dealers, Kroll is proud to introduce you to our new dealer site where we offer:

- More intuitive checkout process
- Easier search functionality
- Improved layout and design
- Increased site speed

If this your first time visiting the new site, please follow these simple instructions to get your password and start shopping today!

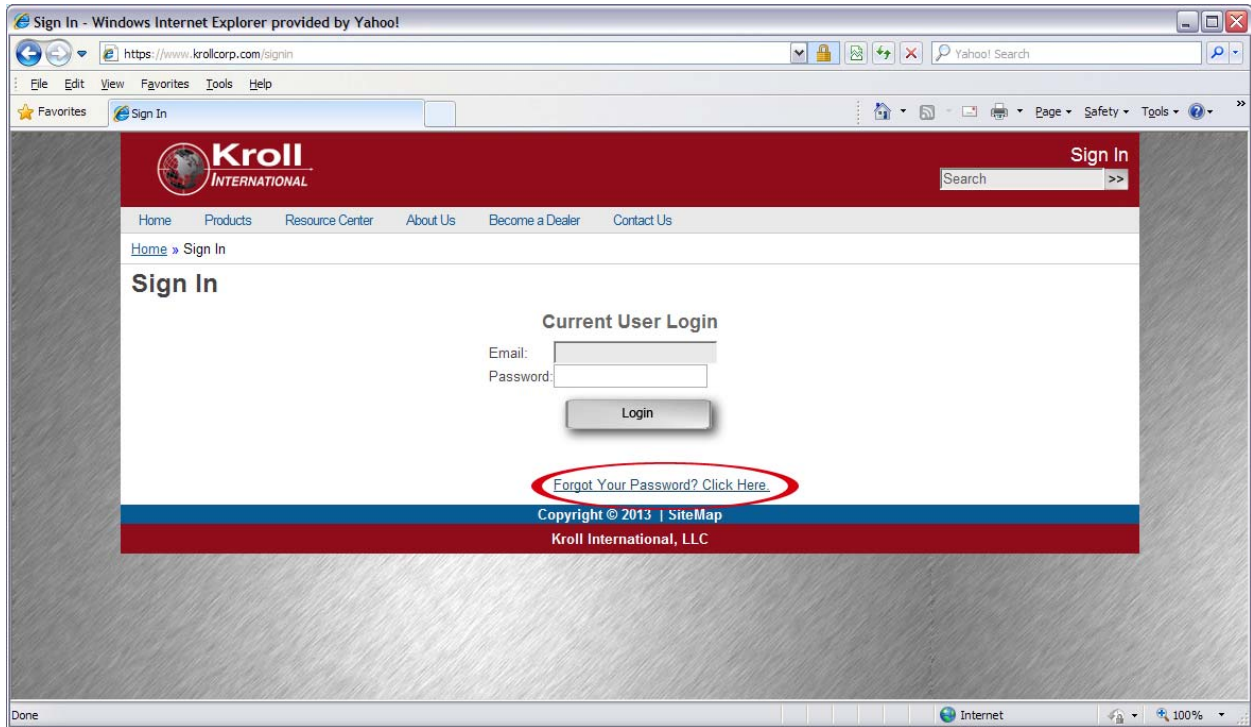
Step #1

Click here: <https://www.krollcorp.com/signin> or copy and paste the link into your web browser.



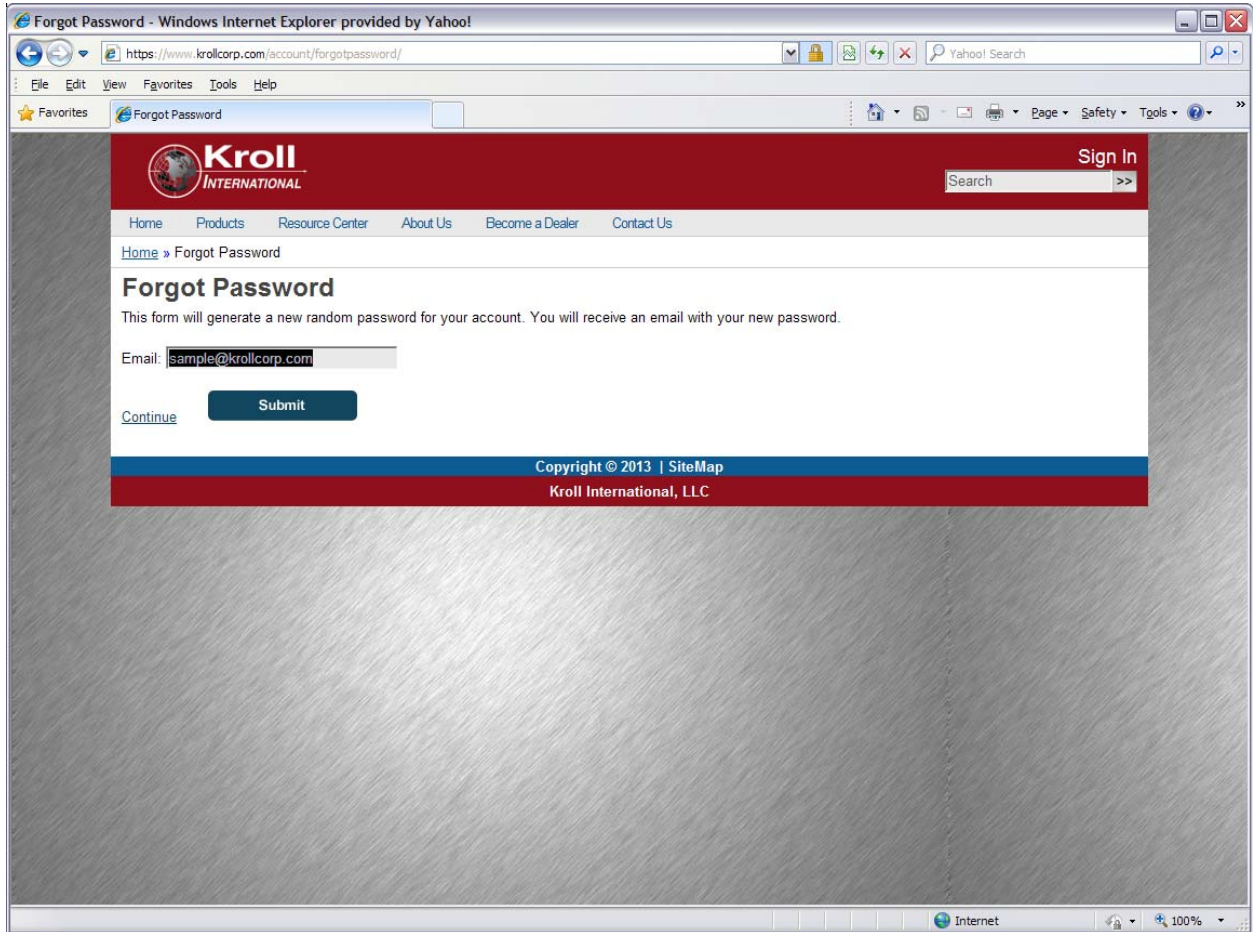
Step #2

At the bottom of the Sign In page, there is a link titled **Forgot Your Password? Click Here.** Please click this link.



Step #3

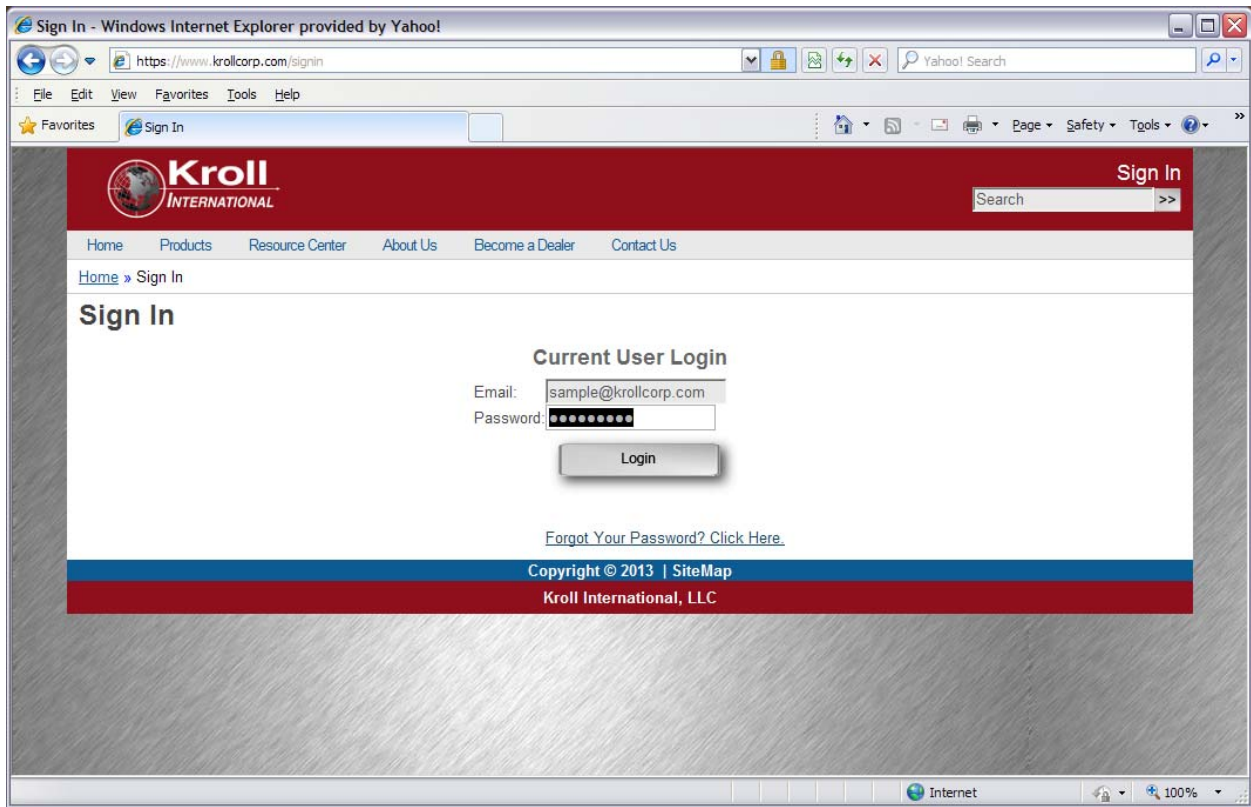
You will arrive at a screen with a box on it titled, **Email**. In this box, please enter the email address that you have on file for your dealer account at Kroll International and click **Submit**. If you are unsure of your email address on file, please send an inquiry to support@krollcorp.com and include your full company name and customer number.



Step #4

You will receive an email with a **temporary password**. Once you've received this, please return to the Sign In page (you can reach this page by clicking **continue** or click **Sign In** on the top right corner of the page you are on) and enter that **temporary password** into the box marked **Password**.

*Note: You will want to change your password to one of your choice in Step #6.



Step #5

Congratulations! You're now logged into the NEW Kroll International website. Your account page will look just like this:

The screenshot shows a web browser window titled "Your Credit Status - Windows Internet Explorer provided by Yahoo!". The address bar shows "https://www.krollcorp.com/account". The page features the Kroll International logo at the top left, a navigation menu with links for Home, Products, Resource Center, Specials, and Contact Us, and a search bar at the top right. The main content area is titled "Credit Status" and displays account information and balances. A sidebar on the left contains a menu of account management options and contact information for Aaron Charland, a regional specialist.

Credit Status	
Account Terms:	COD
Date Established:	Not On File
Last Activity Date:	3/20/2013
Last Statement Date:	3/21/2013
Last Payment Date:	3/20/2013
Last Payment Amount:	\$29.06
Credit Limit:	\$0.00
Balances	
Current:	\$263.55
30 Days:	\$0.00
45 Days:	(\$273.69)
60 Days:	\$125.36
90 Days:	\$916.99
Amount On Sales Order:	\$6,900.89
Credit Remaining:	(\$7,933.10)

Your Regional Account Specialist
Aaron Charland
North Central Region
Email: amc@krollcorp.com
Phone: 800.359.6912 ext. 228

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Step #6

On the left side of the webpage, you'll see a link titled **Change Password**. Click here.

The screenshot shows a Windows Internet Explorer browser window displaying the 'Your Credit Status' page for Kroll International. The browser's address bar shows the URL <https://www.krollcorp.com/account>. The page features a red header with the Kroll International logo and navigation links for 'Home', 'Products', 'Resource Center', 'Specials', and 'Contact Us'. A left sidebar contains a menu with the following items: 'Credit Status', 'User Management', 'Open Sales Orders', 'Invoices', 'Saved Items', 'Address Book', 'Change Password' (circled in red), 'Change Email', and 'Sign Out'. Below the menu is a section for 'Your Regional Account Specialist' listing Aaron Charland, North Central Region, with email amc@krollcorp.com and phone 800.359.6912 ext. 228. The main content area is titled 'Credit Status' and displays account details:

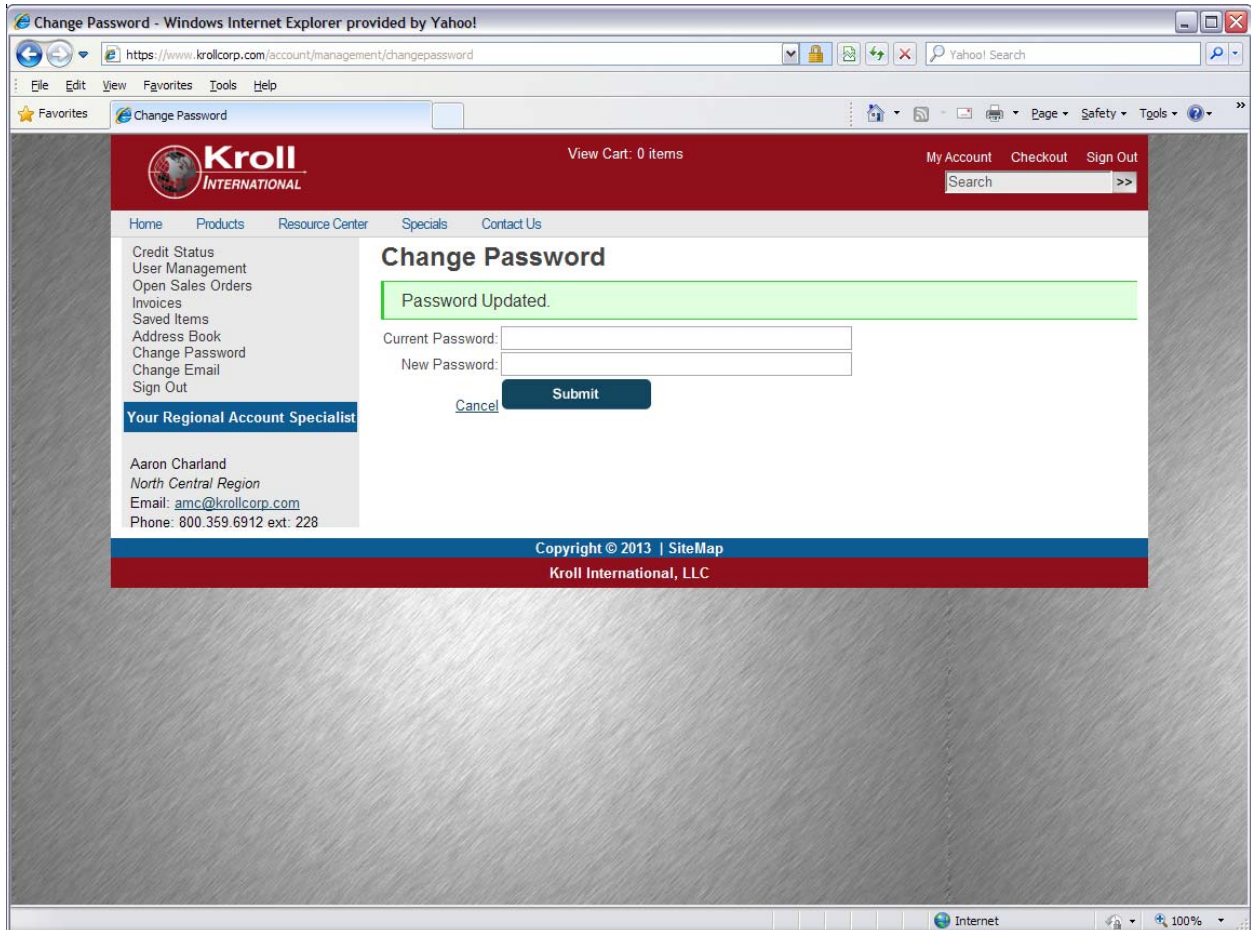
Account Terms:	COD
Date Established:	
Last Activity Date:	3/21/2013
Last Statement Date:	3/21/2013
Last Payment Date:	3/20/2013
Last Payment Amount:	\$29.06
Credit Limit:	\$0.00
Balances	
Current:	\$276.68
30 Days:	\$0.00
45 Days:	(\$273.69)
60 Days:	\$125.36
90 Days:	\$916.99
Amount On Sales Order:	\$6,745.30
Credit Remaining:	(\$7,790.64)

The footer of the page includes 'Copyright © 2013 | SiteMap' and 'Kroll International, LLC'. The browser's status bar at the bottom shows 'Done' and 'Internet'.

Step #7

On the **Change Password** page, there will be a box labeled 'Current Password'. You will need to enter in your temporary password (the same password you used on the login page that was emailed to you and used in Step #4). On the same screen, in the box just below it, please enter the password that you would like to use to log into the Kroll International website going forward. Then click **Submit**.

*Note: Kroll International does not have access to view this information, so it is the responsibility of the dealer to keep this information for future use.



And it's that easy! If you see a message that says **Password Updated**, you have successfully updated your login password and are now ready to start shopping on the new Kroll International website. If you experience login issues after following these steps, please email support@krollcorp.com.